

ABSTRACT OF THE DISCLOSURE

Includes the information search database as a knowledge database storing a plurality of causes, a plurality of questions having the cause-and-effect relation with the plurality of causes, and correlation levels showing a degree of the correlations between the causes and corresponding questions. The search control unit extracts certain questions out of the plurality of questions by the algorithm based on the correlation levels and extracting causes with high correlation levels out of the plurality of causes based on the searcher's answer result to each of the certain questions from the information database, and then presenting the causes thus extracted as the search result.